FieldConnect
Connecting Your Mobile Workforce

End-to-End Mobile Workforce Management

Give your company the advantage of a total mobile workforce management solution to optimize your field service, from service request initiation by customers, to invoice generation and accounting by office staff. FieldConnect's solutions natively integrate with your ERP, extending its functionality into the field delivering real-time communication and technology tools to your mobile workforce.

In a digital world where connectedness, visibility and performance matter more than ever, FieldConnect helps you deliver.

FieldConnect Solutions Overview

Mobile Workforce Management
Equip field technicians with real-time visibility and tools to get their jobs done faster and smarter. Allow them to complete work orders, service forms and time cards. Plus, they can create service reports, capture customer signatures, generate PO requests, upload before & after images and much more. Offline mode is also available when no data coverage is present.

Robust Forms Engine
Make sure your workers capture the right information quickly, consistently and paperlessly using our Forms Engine. Your company's service forms are configured to your business rules and logic.

Service Sales Quotes
Field technicians are your second-best sales force. Give them the ability to seize sales opportunities and instantly quote business with real-time access to customer history, service agreements, rate tables and more.

Customer Portal
If customer satisfaction and loyalty are important to your business, this is a critical tool you need. Empower your customers to place service requests, check the status of their work orders and view service site history & invoices with our customer portal solution.

Field Project Management
Equip project foremen and crews to enter, review and manage project information from any web-enabled device: active jobs, project history, crew time tracking, mobile form entry, material costs and equipment assignments.

Our Solutions

FieldAccess
FieldDispatch
FieldGateway
FieldQuotes
FieldDirect
FieldProject

Why FieldConnect?

- Native, seamless integration with Vista by Viewpoint, MS Dynamics, Dexter + Chaney, Sage and other ERPs.

- Powerful, web-based suite of mobile workforce management solutions that extend ERP's Service Management Module into the field for maximum field performance, visibility and connectedness.

- Improve operational efficiency by automating your entire service delivery operation from dispatching and work order completion to service contract management and invoicing through FieldConnect.

"With FieldConnect, we have gone from billing on a weekly basis to invoicing hourly. Our technicians love having access to historical site information and pre-populated inspection forms from the field, and our customers absolutely love having a completed work order emailed to them instantly."

- STEVE HARVEY
Soefker Services & MSCA Board Member

Ready To Take Your Business To The Next Level? Contact Us Today to Schedule a Demo!
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